



The Kansas No-Call Act Consumer Information

What is the Kansas No-Call Act?

According to Kansas law, the Kansas No-Call List must be used by any person or business that intends to call a Kansas residential phone number for any of the following purposes:

- Soliciting the sale of property or services to the person called
- Soliciting an extension of credit for property or services to the person called
- Obtaining information that will or may be used for either of the first two purposes

If your phone number is registered and appears on the Kansas No-Call List and someone calls that number for any of the above purposes, it is a violation of the Kansas No-Call Act unless the company fits into one of the exemptions outlined below.

Who is prohibited from calling me if I register?

The Kansas No-Call Act is aimed at persons or businesses who are trying to sell you something. Organizations soliciting charitable donations, calls concerning political candidates or issues, or other calls unrelated to the sale of property or services do not fall within the scope of the Kansas No-Call Act. These types of organizations may call persons registered on the No-Call List.

What companies may still call me?

The law provides that, even if you sign up on the No-Call list, a company may call you if you expressly request it. Remember this when you are asked to fill out information at fairs or other public events. If you give a company your name or other personal information, the form you fill out may contain language that authorizes the company to contact you by telephone. Also, if you have done business with a company within the past 36 months, they have permission to contact you unless you have told the company to stop making consumer telephone calls to your number.

How do I register for the No-Call List and what will it cost?

Registration is quick, easy, and absolutely free. All you need to do is call toll-free **1-888-382-1222 (TTY 1-866-290-4236)**, from the number you wish to register or signup online at www.donotcall.gov. If an individual or company offers to register you to the list for a fee, contact the Attorney General's Consumer Protection Division. This type of offer may be a scam.

Do I need to register every person in my household?

No, telemarketers are prohibited from dialing the registered phone number, not the person. Be sure to register all of your home phone numbers if you have multiple lines.

(over)

Can I register my cell phone or business phone also?

The Kansas No-Call Act applies to residential and cellular telephone numbers only. Some people use their personal phone for business purposes, and this by itself will not prevent the registering of that number. However, telemarketers may defend themselves against violations if they can prove that (1) the number was listed or held out to the public as a business number, (2) the telemarketer knew of that listing or holding out at the time of the call, and (3) that the purpose of the telemarketing call was directly related to the consumer's business.

How soon after I register will telemarketers be prohibited from calling me?

After you register, your phone number will show up on the registry by the next day. Telemarketers have up to 31 days to get your phone number and remove it from their call lists.

What prevents telemarketers from using my information for some other purpose besides removing me from their call list?

The Kansas No-Call Act prohibits telemarketers from using the list for any other purpose. Any violation of the Kansas No-Call Act is an unconscionable act or practice under the Kansas Consumer Protection Act (KCPA), and can result in penalties of up to \$10,000 per violation.

How long does my registration last?

Under the Kansas No-Call Act, a consumer's No-Call registration is valid for five years. The consumer is responsible for re-registering when that time has elapsed.

If my number changes, how can I remain on the No-Call list?

You will need to submit a new registration using your new phone number.

What happens if my phone number is disconnected and re-connected?

You will need to submit a new registration for that telephone number.

What if I get a call I believe is in violation of the Kansas No-Call Act?

If you believe a telemarketer has violated any Kansas No-Call Act, obtain the name, address and phone number of the telemarketing company, the name of the company whose product or service is being offered, and the date and time of the call and contact the Attorney General's office.

IMPORTANT: The information provided in this flier is for informational purposes only. The Attorney General does not provide private legal advice. Any individual or business engaging in activity subject to the Kansas No-Call Act should consult the statutory language and seek private legal counsel regarding compliance.



Office of Attorney General Stephen N. Six
Consumer Protection/Antitrust Division
120 SW 10th Avenue, 2nd Floor
Topeka, KS 66612-1597
785-296-3751, 1-800-432-2310
www.ksag.org